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Date of Deposit: March 30, 2001

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Washington, D. C. 20231.

Jessica Pallach
Jessica Pallach

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of)
Sandholm et al.)
Serial No. 09/755,738)
Filed: January 5, 2001)
For: Multi-Channel Marketing Database)
Development Methodology)

Examiner: Unassigned
Art Unit: 2171
March 30, 2001

RESPONSE TO NOTICE TO FILE MISSING PARTS

Commissioner of Patents
and Trademarks
BOX MISSING PARTS
Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application--Filing Date Granted mailed February 21, 2001, enclosed herewith are the following:

- 4 Sheets of Formal Drawings

Applicant believes there is no fee due with this submission, however any additional fees that may be due and credit any overpayments to Deposit Account No. 07-1445 (Order No. ISAA0011). A copy of this sheet is enclosed for accounting purposes.

Respectfully submitted,

Michael A. Glenn

Michael A. Glenn
Reg. No. 30,176

Customer No. 22862

UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/755,738	01/05/2001	Michelle R. Sandholm	ISAA0011

CONFIRMATION NO. 3743

FORMALITIES LETTER



OC000000005785247

MICHAEL A. GLENN
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3475 Edison Way
Menlo Park, CA 94025

Date Mailed: 02/21/2001

NOTICE TO FILE CORRECTED APPLICATION PAPERS

Filing Date Granted

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given TWO MONTHS from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

A copy of this notice MUST be returned with the reply.

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Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE